

# Welcome to the 2023 HMIS Governing Board Annual Meeting!

# A few notes about menti

- We are using Menti to capture feedback from all of you!
- You will be able to submit responses for the slide currently on the screen.
- If you get behind, you can click "Go to slide" at the top of your screen.

## A few notes about menti, cont'd

- There is a character limit, but you can provide multiple responses if needed.
- There are survey questions at the end of the meeting to elaborate on your feedback.

## What do the mission and vision statements mean to you?

A unified way to end homelessness in Minnesota.

HMIS is a tool to help us do our work.

ICA is supposed to be user experience focused

We're here for the people

Client center

Centering client in our work

They are in line with our agencies vision and mission

There is help out there to help those in need

# What do the mission and vision statements mean to you?

Client centered approach

Keeps goals at the forefront  
to end homeless in MN

HMIS isn't first about  
reporting. It's about  
supporting our work

Relational way of ending  
homelessness

That HMIS isn't a system to  
serve a system but a system to  
serve people

People centered

Collaboration with the focus  
on the individuals that need  
it

Data works for us!

## What do the mission and vision statements mean to you?

we will have the data e ned  
to meet our goals

We will focus on making  
HMIS effective for all.

HMIS is a tool to organize  
data to help end  
homelessness in MN

focuses on the people and  
the workers supporting  
them

HMIS should make  
preventing and ending  
homelessness more  
seamless

Equitable access!

Reporting to funders  
shouldn't be the most  
important thing

Centering client and user  
experience. That's awesome!

# What do the mission and vision statements mean to you?

Person Centered

That we use data with justice and equity at the forefront of our minds

The most important thing to me is being addressed!! Real time reports

The most important thing to me is being addressed!! Real time reports

A better user experience!

It's more welcoming to all cultures.

Robust help desk

# Based on what you've seen, what are you most excited about as we transition to a new software?

intuitive data entry!

Everything

User friendly

Real time reporting

user friendly

better data quality

Real time reports

Live Time



# Based on what you've seen, what are you most excited about as we transition to a new software?

user friendly

Leaving Service Point behind.

Accessibility for direct service providers

Too much to type!

Intuitive data entry

So many possibilities!!!

real time data!!!

Everything!

# Based on what you've seen, what are you most excited about as we transition to a new software?

Better functionality for CE

Better data

streamlined client check in

Increased reporting capabilities

Increased reporting capabilities

simplicity

data warehouse options

Evolution and adaptability is possible!

# Based on what you've seen, what are you most excited about as we transition to a new software?

automated notifications

Client access

Reconfiguring the "universe" structures and easier use for end-users

ease of reporting, real time data

easier access for clients

More responsive system.

alerts to reduce missing referrals

Faster DQ

## Based on what you've seen, what are you most excited about as we transition to a new software?

Improved experience for end users and clients

Everything, super excited for the new changes.

fewer spreadsheets outside HMIS

Power BI integration

I love the diversity!

Easier simpler User Training

Going to finally be using modern updated software

having all of CE processes hopefully in HMIS instead of through email!

# Based on what you've seen, what are you most excited about as we transition to a new software?

Clear and frequent communication

timeline

Hands on trainings to review

communication trainings and material

# As we prepare to transition software, what will you need from the Governing Board and ICA to feel successful and ready?

Hands on tutorials

Keep up the good communication

Specific timelines

user training plan

What will training look like for staff?

Good communication, training

Communication

I loved seeing the timelines today

# As we prepare to transition software, what will you need from the Governing Board and ICA to feel successful and ready?

Transparency around timetables

Clear and frequent communication

Training, training, training.

hands on involvement with agency/coc super users when building things

training and time

User training timeline

simple onboarding/training

Opportunities to participate in implementation, regular feedback loops during implementation

# As we prepare to transition software, what will you need from the Governing Board and ICA to feel successful and ready?

How you will consult with CoC and others to set up system right

plan to maintain or transfer the existing data from Wellsky to Eccovia.

Communication and Video Training

Good response to questions.  
Good samples.

Transition plan



# In the future, with a new and improved software, how would you want QDQ to look?

CoCs and the state continue to uplift and recognize good data quality

Data timeliness focus.

Ensuring that data is being entered

Maybe even less compliance focused and more collaborative between end users and funders on how to understand and improve DQ

It would be lovely to use this as an opportunity to look at trends in the data- days to housed, income increased, etc...

data is entered, timeliness, accuracy

Improve timeliness of data entry

Looking forward to a less complicated experience.

# In the future, with a new and improved software, how would you want QDQ to look?

Better communication around how data quality impacts funding, reporting, etc

Maybe re-thinking what we mean by “data quality” but I don’t know what that might mean yet!

How do you determine if someone asked the client and then entered current data versus just saving what is already there?

Helping understand how to use data within an organize - how can the data be used to do work

Make data quality less cumbersome. Real-time checks as opposed to checking at a later time.

Fixing data quality in the system should be enough. Meeting the data portal submission deadlines can be difficult with limited capacity.

streamline work flows

Be able to go right to the client’s record from the QDQ report

# In the future, with a new and improved software, how would you want QDQ to look?

Communication concerning the data quality requirements against what a program can actually include into the data report due to the limiting questions that are asked of the participants.

# What topics do you want the committees and work groups to prioritize in the next year?

I want to know who is looking at the various data elements and how they are being used.

progress and work toward the transition

Aligning forms in HMIS to avoid duplication.

I think each committee should identify how their work will/won't change, pause or increase based on the software transition

Continued trainings

Examine the effectiveness of the Help Desk process.

training, simple forms, transition updates

can we figure out how to actually merge clients so people don't enter into old numbers

# What topics do you want the committees and work groups to prioritize in the next year?

More automation. Possibly AI usage.

Also each committee should identify how they can support the software transition!

Please don't let robots take over.

Continue the excellent training videos and guidelines. More training on what a strong data quality report looks like vs the data report that needs to be improved.

Explanation of program charges in the future

All the great updates, meeting all boards, and all the great team at HMIS.

Possibly easier data cleanup

Keeping everyone informed and updated

# What topics do you want the committees and work groups to prioritize in the next year?

Update on the new software, update on all new changes, and continue with using the Menti to track all the responses from everyone.

## Please list the most valuable portion(s) of the meeting.

Info about the new software

Hearing about the software transition

announcement and explanation of the new software!

Finance update

-updated on software

Learning more about the sub-committees

Info about new software

meeting board members and transition to new software

## Please list the most valuable portion(s) of the meeting.

The policy updates - making things congruent w/ HUD

Hearing about new software and the transition

Software transition process

Software transition!

software change update

Hearing more about the software transition plan

Hearing from ICA staff

Interesting . . . only 40% do QDQ!



## Please list the most valuable portion(s) of the meeting.

Really appreciate hearing from the governing board and seeing those special skills :)

Seeing data of those that were helped

I enjoyed the annual recap- please continue that. Also updated on what is coming for the year.

Computer updates

## Please list any suggestions you have for next year's Annual Meeting.

Update on living into the new mission/vision

More stats!

Highlight of our new software!

continue with updates

I liked the interaction using Menti

Want to hear more about the special skills of the governing board members :) and a folding a fitted sheet presentation by Tammy!

More data!

hopefully lots of progress toward Eccovia!

## Please list any suggestions you have for next year's Annual Meeting.

i thought this year was great!  
menti is really great for  
interacting. thank you!

Great host!!!! Bring her back!

More info on HOW the data  
is being used

What is the overall homelessness  
numbers that we have measured  
and how has that number been  
trending year over year. How  
effective has HMIS been in impacting  
that number.

Shorter