HMIS USER GUIDE FOR DHS LTHSSF PROJECTS

Supportive Services Only (SSO)

Contents

Date of Last Revision: 01/22/2024

DATA ENTRY QUICK REFERENCE

This section provides simplified instructions for common data entry tasks. Please refer to the General HMIS Instructions and upcoming sections of this document for further instruction. You can also refer to the Using multiple assessments in one provider article found on MN's HMIS Knowledge Base.

Create a New Client Record

1. Enter **EDA mode** as the correct provider and open the client's record in **Clients**.
2. Make sure that the client is not already in HMIS by searching for different combinations of their information.
3. If no records match, fill out all of the search prompts and click on **Add New Client With This Information**. Clients that have consented to statewide data sharing should have the word **SHARED** typed in the **Alias** field.
4. When prompted, enter the date of the client's entry into the project and select **Set New Back Date**. If the client entered the project today, you can select **Current System Date**. (The date can be changed by clicking on **Back Date** in the top-right corner of the screen.)
5. Select the **Client Profile** tab and enter any information missing from the **Universal Profile Assessment**.
    a. If a client has agreed to statewide data sharing, enter a **Date of ROI Consent**.
6. If the client is being served with other household members, click on the **Households** tab and either add them to an existing household or create a new household.

ENTER A CLIENT INTO A PROJECT

1. Enter **EDA mode** as the correct provider and open the client's record in **Clients**.
    a. If entering data for a household, be sure to search for the head of household.
2. When prompted, enter the date of the client's entry into the project and select **Set New Back Date**. If the client entered the project today, you can select **Current System Date**.
    a. The date can be changed by clicking on **Back Date** in the top-right corner of the screen.
3. Click on the **Entry/Exit** tab and select **Add Entry/Exit**.
    a. If entering a household, check the box next to each client included in the entry.
    b. Select **Basic** from the **Type** drop-down menu.
    c. If necessary, adjust the **Project Start Date**, then select **Save & Continue**.
4. For each client included in the entry, complete the data elements on the **MN Core: Entry** assessment in the **Entry/Exit Data** pop-up.
    a. If entering data for multiple household members, save time by clicking on **Add Household Data** and completing the **Household Data Sharing Assessment**.
5. After you have saved the data elements on the **MN Core: Entry** assessment that appears by default, you will need to manually select your funder specific **Entry** assessment, the **LTHSSF Entry** assessment. After you've selected the **LTHSSF Entry** assessment, you may proceed with completing any additional data elements for each client included in the **Entry/Exit**. Then click **Save & Exit**.

UPDATE A CLIENT'S INFORMATION	Updates are required every 6 months after Entry. In addition, data elements should be updated when a change occurs. 1. Enter **EDA mode** as the correct provider and open the client's record in **Clients**. 2. Click on the **Entry/Exit** tab, then select the **Interims** icon for the correct Entry/Exit. 3. In the **Interim Reviews** pop-up, click on **Add Interim Review**. a. Select the appropriate **Interim Review Type** from the drop-down menu. Select **Update** for updates prompted by a change. Select **Annual Assessment** when completing the required update that must be within 30 days of the anniversary date of the Head of Household's Project Start Date. b. If serving a household, be sure to include all applicable household members in the entry by checking the boxes next to their names. 4. In the **Entry/Exit Interim Review** pop-up, review the **MN Core: Update** assessment answers. Update any answers that are no longer correct with the newest accurate information. 5. After you have saved the data elements on the **MN Core: Update** assessment that appears by default, you will need to manually select your funder specific **Update** assessment, the **LTHSSF Update** assessment. After you've selected the **LTHSSF Update** assessment, you may proceed with completing and/or updating any additional data elements for each client included in the **Entry/Exit**. Then click **Save & Exit**.
EXIT A CLIENT FROM A PROJECT	1. Enter **EDA mode** as the correct provider and open the client's record in **Clients**. 2. Click on the **Entry/Exit** tab, then select the **Edit Pencil** (in the **Exit Date** column) next to the correct entry. a. If exiting a household, be sure to include **all** applicable household members in the exit by checking the boxes next to their names. b. Enter the correct **Exit Date** and **Destination**, then click on **Save & Continue.** 3. Complete the **MN Core: Exit** assessment for each household member. 4. After you've saved the data elements on the **MN Core: Exit** assessment, you will need to manually select the **LTHSSF Exit** assessment from the same **Entry/Exit Date** pop-up. 5. After you've selected the **LTHSSF Exit** assessment, you may proceed with completing any additional data elements for each client included in the **Entry/Exit** record. Then click **Save & Exit**.

RUN A REPORT

For more information about DHS LTHSSF reports, refer to the User Guide section titled Reporting Guidelines.

1. Click **Connect to BusinessObjects** in the top right corner of your screen.
2. Participate in the Quarterly Data Quality process for DHS LTHSSF and regularly run the MN Core Homeless Programs and LTH Supplemental report, located here:
   - *Public Folders / minnesota_live_folder / SSA Report Gallery (Funder Reports) (Secure) / 4. State Homeless Programs / MN Housing LTH*
   - *Public Folders / minnesota_live_folder / SSA Report Gallery (Funder Reports) (Secure) / 0. Program Evaluation:* **MIN-01-SAG-030 - MN Core Homeless Programs**

*When running a report, Helpdesk can see the reports you **SCHEDULE** but cannot see the reports you **VIEW**.*

DATA COLLECTION FORMS

Data collection forms for LTHSSF projects can be found by visiting the Forms and Instructions page on the Minnesota HMIS website. These forms will change as new data standards are released biannually on October 1.

You are not required to use ICA's data collection forms. Staff responsible for data collection should also be aware that their agency may require them to gather non-HMIS data that is not captured by these forms.

PROGRAM-SPECIFIC DATA ELEMENTS

Program-specific data elements are chosen by your funder and are often unique to the types of projects they fund.

4.02 – 4.10 COMMON DATA ELEMENTS

LTHSSF-funded projects must collect the following "common" program specific data elements. More information about these data elements can be found in the HMIS Data Standards Manual.

Common Program Specific Data Elements		Data Collected About		
		All Clients	Head of Household Only	Head of Household and Other Adults
4.02	Income and Sources			X
4.03	Non-Cash Benefits			X
4.04	Health Insurance			X
4.05	Physical Disability			X
4.06	Developmental Disability			X

Common Program Specific Data Elements		Data Collected About		
		All Clients	Head of Household Only	Head of Household and Other Adults
4.07	Chronic Health Condition			X
4.08	HIV/AIDS			X
4.09	Mental Health Problem			X
4.10	Substance Abuse			X

CLIENT'S RESIDENCE

Data Collected About: Head of Household (Including Singles and Unaccompanied Youth) in Scattered or Site Based Supportive Housing

Data Collection Point: Housing Move in Date, Update (as things change or every 6 months), and at Exit

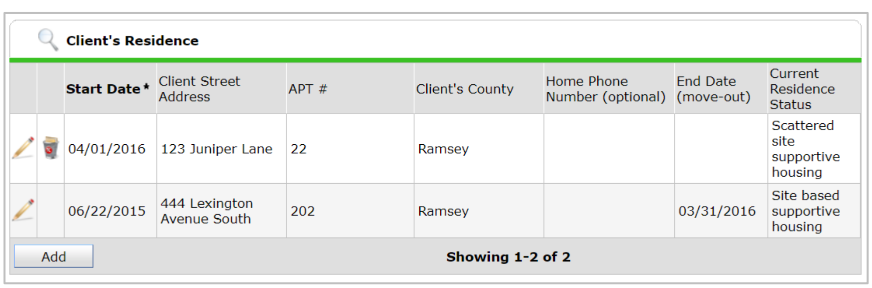
Rationale: To track a client's residence while enrolled in a specific project.

Data Collection Instructions:

- Record ***all*** moves that change the Current Residence Status while client is housed in your project.
- If the client moves, but maintains the same Residence Status, you are not required to add a new entry. (For example, moves from one apartment to another while Residence Status is still Scattered site supportive housing).
- Client Residence records should cover the entire time a client is housed in your project, with no gaps and no overlaps.

DATA ENTRY STEP-BY-STEP

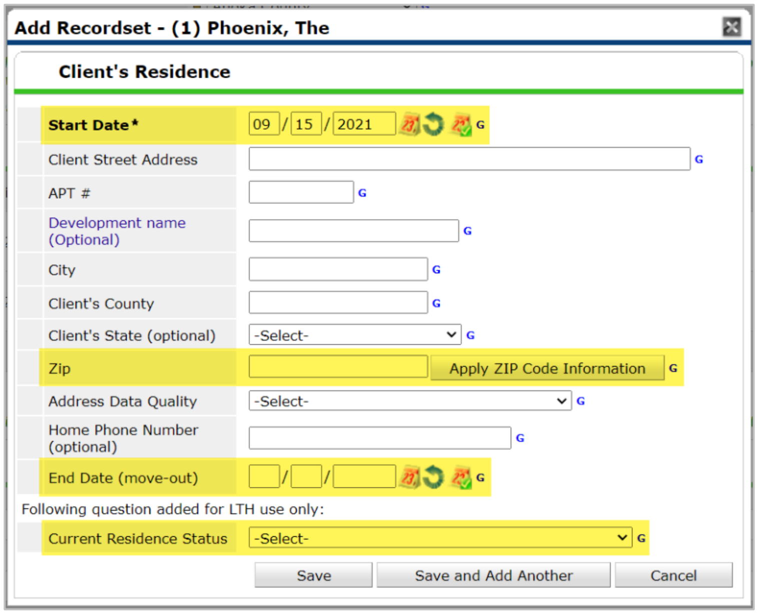
1. Confirm you are in EDA mode the correct provider, in the Head of Household's record, and on the correct assessment (Entry, Update, or Exit).
2. Click **Add** in the bottom left-hand corner of the **Client's Residence sub-assessment**.


Client's Residence

	Start Date*	Client Street Address	APT #	Client's County	Home Phone Number (optional)	End Date (move-out)	Current Residence Status
	04/01/2016	123 Juniper Lane	22	Ramsey			Scattered site supportive housing
	06/22/2015	444 Lexington Avenue South	202	Ramsey		03/31/2016	Site based supportive housing

Add **Showing 1-2 of 2**

3. In the pop-up, answer the applicable data elements. Note **required** elements are highlighted yellow. You are encouraged to fill in as many of the fields as you are able and/or are valuable to your program, however.

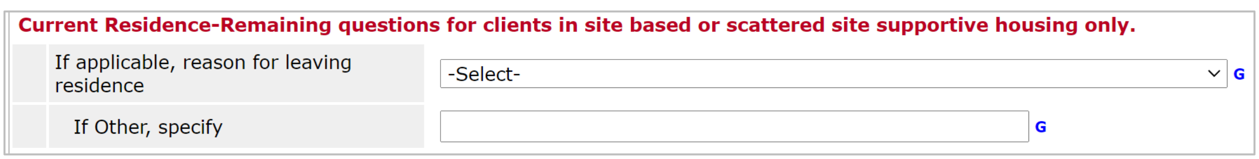


a. **Start Date:** Enter the date they moved into the residence while enrolled in your project
b. **Client Street Address**
c. **APT #**
d. **Development Name**
e. **City**
f. **Client's County**
g. **Client's State**
h. **Zip:** This will automatically populate City, County, and State!
i. **Address Data Quality**
j. **Home Phone Number**
k. **End Date (move-out):** Only add an end date if moved out of residence
l. **Current Residence Status**

4. Click on Save.

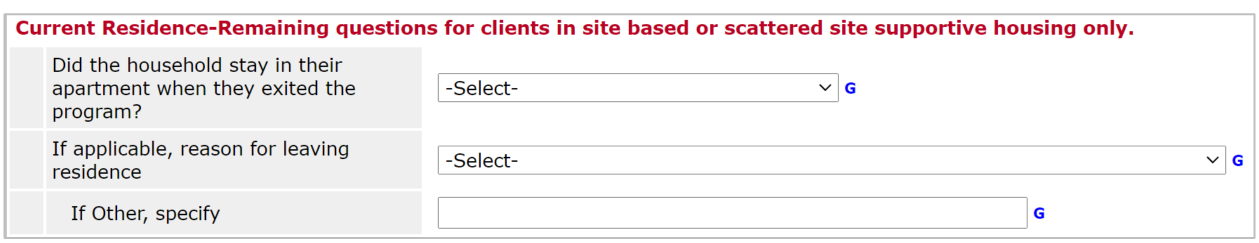
PROGRAM UPDATE

At **Program Update**, complete the additional Client's Residence questions for Heads of Households (including singles and youth):



PROGRAM EXIT

At **Program Exit**, complete the additional Client's Residence questions for Heads of Households (including singles and youth):



RESPONSE CODES

Client's Residence:

Field	Dependency	Response Category/Data Type
A Start Date	No	1 Date field

Field	Dependency	Response Category/Data Type
B Client Street Address	No	1 Text field
C APT#	No	1 Text field
D Development name (Optional)	No	1 Text field
E City	No	1 Text field (or auto-filled based on zip)
F Client's County	No	1 Text field (or auto-filled based on zip)
G Client's State (optional)	No	1 Text field (or auto-filled based on zip)
H Zip	No	1 Text field
I Address Data Quality	No	1 Full Address Reported
		2 Incomplete or estimated address reported
		3 Client doesn't know
		4 Client refused
		5 Data not collected
J Home Phone Number (optional)	No	1 Text field
K End Date (move-out)	No	1 Date field
L Current Residence Status	No	1 Site based supportive housing
		2 Scattered site supportive housing
		3 Transitional housing for homeless
		4 Emergency shelter
		5 Hotel/motel without emergency shelter
		6 Living with family
		7 Living with friends
		8 Foster care/group home
		9 Hospital
		10 Psychiatric facility
		11 Substance abuse treatment center, including detox
		12 Place not meant for habitation
		13 Jail, prison, or juvenile facility
		14 Other
		15 Don't know
		16 Refused

Client Residence at Update:

Field	Dependency	Response Category/Data Type
A If applicable, reason for leaving residence		1 Successful completion of residential program
		2 Subsidy ended
		3 Leaving damaged or substandard housing (including fire)
		4 No longer meets eligibility requirements for residence
		5 Non-compliance with residential program rules

Field	Dependency	Response Category/Data Type
		6 Unit does not meet needs (incl. accessibility or size)
		7 On-site services do not meet needs
		8 Location or neighborhood does not meet needs
		9 Conflict with other roommates or neighbors
		10 Cannot afford rent
		11 Leaving project-based voucher for tenant-based voucher
		12 Discharged or reached time limit
		13 Hospitalized or moved to residential treatment program
		14 Incarcerated
		15 Legal eviction/UD for criminal/drug activity
		16 Legal eviction/UD for lease violation, other than criminal or drug
		17 Legal eviction/UD for non-payment of rent
		18 Notice to vacate or non-renewal for criminal/drug activity
		19 Notice to vacate or non-renewal for lease violations, other than criminal or drug
		20 Left service area or residential program
		21 Death
		22 Unknown/Disappeared
		23 Other (Specify)
B If Other, specify	Field A, Response 23	1 Text field

Client Residence at Exit:

Field	Dependency	Response Category/Data Type
A Did the household stay in their apartment when they exited the program?	No	1 Left Current residence at exit
		2 Left residence before exit
		3 Will remain in current residence at exit
B If applicable, reason for leaving residence	Field A, Response 1 or 2	1 Successful completion of residential program
		2 Subsidy ended
		3 Leaving damaged or substandard housing (including fire)
		4 No longer meets eligibility requirements for residence
		5 Non-compliance with residential program rules

Field	Dependency	Response Category/Data Type
		6 Unit does not meet needs (incl. accessibility or size)
		7 On-site services do not meet needs
		8 Location or neighborhood does not meet needs
		9 Conflict with other roommates or neighbors
		10 Cannot afford rent
		11 Leaving project-based voucher for tenant-based voucher
		12 Discharged or reached time limit
		13 Hospitalized or moved to residential treatment program
		14 Incarcerated
		15 Legal eviction/UD for criminal/drug activity
		16 Legal eviction/UD for lease violation, other than criminal or drug
		17 Legal eviction/UD for non-payment of rent
		18 Notice to vacate or non-renewal for criminal/drug activity
		19 Notice to vacate or non-renewal for lease violations, other than criminal or drug
		20 Left service area or residential program
		21 Death
		22 Unknown/Disappeared
		23 Other (Specify)
C If Other, specify	Field B, Response 23	1 Text field

HOUSING COST

Data Collected About: Head of Household (including Singles and Youth) in Site Based or Scattered Site Supportive Housing

Data Collection Point: Housing Move in Date, Update (as things change or every 6 months), and Exit

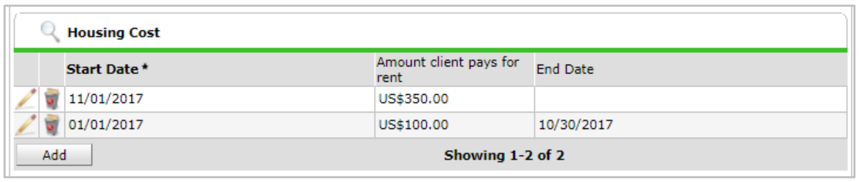
Rationale: To track changes to the amount a client pays for rent.

Data Collection Instructions:

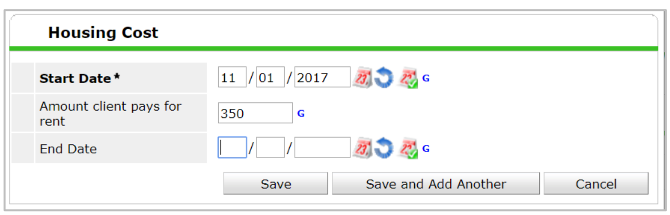
- Housing Cost records should cover the entire time a client **is in housing** with no gaps and no overlaps. Collect information on and enter the full amount that the client is responsible for, even if it is $0.00.
- Required only while households are residing in site-based or scattered supportive housing.

DATA ENTRY STEP-BY-STEP

1. Confirm you are in EDA mode to the correct provider, in the Head of Household's record, and on the correct assessment (Entry, Update, or Exit).
2. Confirm the client is in site based or scattered site supportive housing.
3. Click Add in the bottom left-hand corner of the Housing Cost box.



4. In the pop-up, answer the applicable data elements.
   a. **Start Date:** Enter the date they moved into the residence while enrolled in your project, or the date the amount the client is paying for rent changes
   b. **Amount Client Pays for Rent:** Enter to the nearest dollar (If the client does not contribute to their rent, enter "0")
   c. **End Date:** Add if the previous amount client pays for rent has ended and you are about to add a new entry



5. Click on Save.

RESPONSE CODES

Housing Cost:

Field	Dependency	Response Category/Data Type
A Start Date	No	1 Date Field
B Amount Client Pays for Rent	No	1 Text Field
C End Date	No	1 Date Field

HOUSING SUBSIDY

Data Collected About: Head of Household (including Singles and Youth) in Site Based or Scattered Site Supportive Housing

Data Collection Point: Housing Move in Date, Update (as things change or every 6 months), and Exit

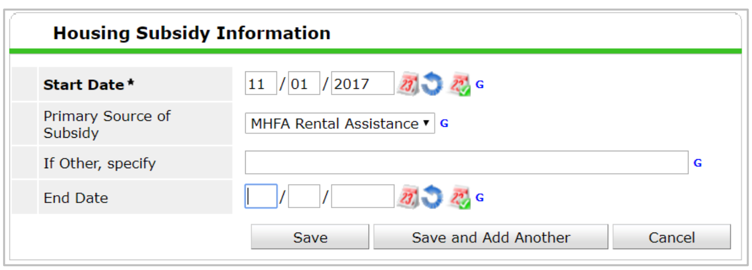
Rationale: To track a client's housing subsidy while enrolled in a specific project

Data Collection Instructions:

The client's housing subsidy records should cover the entire time a client is enrolled in the project, with no gaps or overlaps.

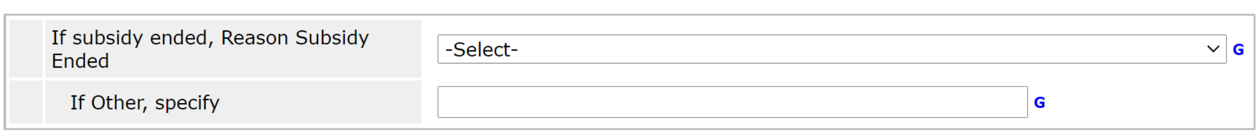
DATA ENTRY STEP-BY-STEP

1. Confirm you are in EDA mode the correct provider, in the Head of Household's record, and on the correct assessment (Entry, Update, or Exit).
2. Confirm the client is in site based or scattered site supportive housing.
3. Click Add in the bottom left-hand corner of the Housing Subsidy Information sub-assessment.
4. In the pop-up, answer the applicable data elements.
    a. **Start Date:** enter the start date of the subsidy. This should be the current residence start date.
    b. **Primary Source of Subsidy:** Select from the dropdown list. Select "No Subsidy" if a subsidy is not being utilized.
    c. **End Date:** Add if the previous housing subsidy has ended and you are about to add a new entry.
5. Click on Save.



PROGRAM UPDATE

At **Program Update**, complete the following Housing Subsidy questions for Heads of Household (including singles and youth) in Site Based or Scattered Site Supportive Housing:



PROGRAM EXIT

At **Program Exit**, complete the following Housing Subsidy questions for Heads of Household (including singles and youth) in Site Based or Scattered Site Supportive Housing:

What was the client's subsidy status at program exit?	-Select- G
If subsidy ended, Reason Subsidy Ended	-Select- G
If Other, specify	G

RESPONSE CODES

Housing Subsidy Information:

Field	Dependency	Response Category/Data Type
A Start Date	No	1 Date Field
B Primary Source of Subsidy	No	1 No Subsidy
		2 Bridges
		3 County Funded
		4 GRH
		5 HOME
		6 HOPWA
		7 MHFA Rental Assistance
		8 Property Subsidy
		9 SHP Leasing
		10 Section 8
		11 Shelter Plus Care
		12 Sons of Bridges
		13 Other (specify)
C If Other, specify	Field B, Response 13	1 Text Field
D End Date	No	1 Date Field

Housing Subsidy Information at Update

Field	Dependency	Response Category/Data Type
A If subsidy ended, Reason Subsidy Ended	No	1 No Subsidy
		2 Bridges
		3 County Funded
		4 GRH
		5 HOME
		6 HOPWA
		7 MHFA Rental Assistance
		8 Property Subsidy
		9 SHP Leasing
		10 Section 8
		11 Shelter Plus Care
		12 Sons of Bridges
		13 Other (specify)

B If Other, specify	Field A, Response 13	1 Text Field

Housing Subsidy Information at Exit:

Field	Dependency	Response Category/Data Type
A What was the subsidy status at program exit?	No	1 Subsidy ended at exit (answer next questions)
		2 Subsidy ended before exit
		3 Current subsidy will continue
		4 Did not have subsidy
B If subsidy ended, Reason Subsidy Ended	Field A, Response 1	1 No Subsidy
		2 Bridges
		3 County Funded
		4 GRH
		5 HOME
		6 HOPWA
		7 MHFA Rental Assistance
		8 Property Subsidy
		9 SHP Leasing
		10 Section 8
		11 Shelter Plus Care
		12 Sons of Bridges
		13 Other (specify)
C If Other, specify	Field B, Response 13	1 Text Field

UPDATING CLIENT'S RESIDENCE, HOUSING COST, AND HOUSING SUBSIDY

Update the following program-specific data elements when completing the required 6-month Interim Review if a change has occurred since the last update, and in addition, when the following occur:

Current Residence: when the client's residence changes

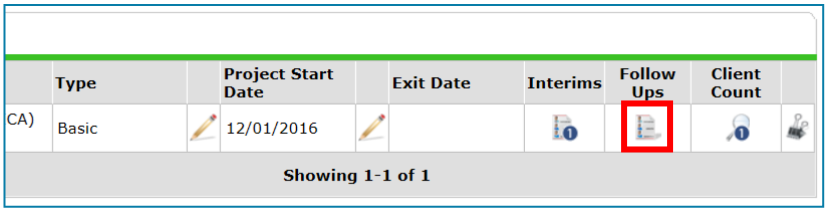
Housing Subsidy Information: when the client's housing subsidy changes

Housing Cost: when the amount the client pays for rent changes

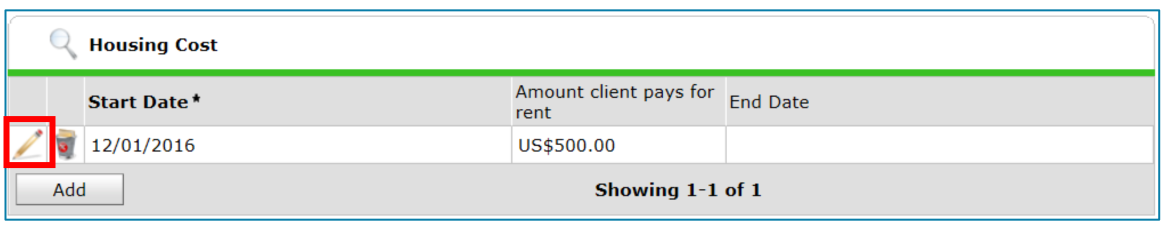
Sub-assessment records should cover the entire time a client is housed, with no gaps and no overlaps.

DATA ENTRY STEP-BY-STEP

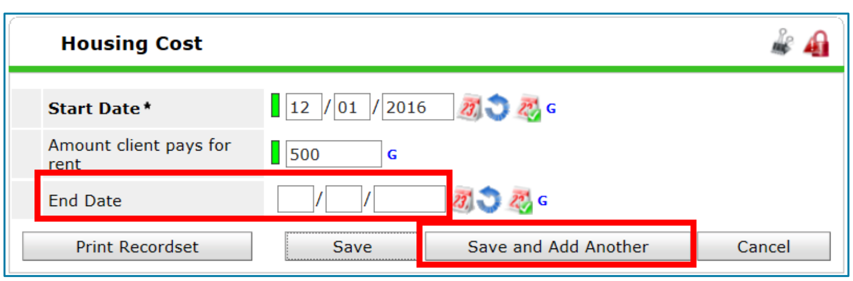
1. Enter EDA mode to the correct provider and enter the Head of Household's record.
2. In the **Entry/Exit** tab, locate the appropriate Entry/Exit record.
3. Click on the **Interim Review** icon in the Interims column.



4. In the Interim Review pop-up, click on **Add Interim Review**.
5. If updating when the change occurs, create an Interim Review and select the type as **Update**. If updating at the 6-month required Interim Review, create an Interim Review and select the type as **6 Month Review**
    a. Remember! If creating the required 6-month Interim Review, include all applicable household members. The 6-month Interim Review is required for all adults (18+) and youth heads of households.
6. Enter the **Review Date**
    a. If creating a required **6 Month Review**, enter a date within the month the review is required, and the update is applicable for.
    b. If creating an **Update**, enter the date of the information change.
7. Locate the sub-assessment you are updating and add an End Date to the previous entry. To do so, click on the Edit Pencil to the left of the entry.



8. Add an End Date. No information should be changed, only an End Date should be added. After adding an End Date, click **Save and Add Another**.



9. Fill out the applicable fields in the sub-assessment according to the **Program-Specific Data Elements, Data Entry Step-by-Step** section of this document.
    a. The Start Date of the new entry should be one day AFTER the End Date for the previous entry. After completing all applicable fields, click on Save. **There should be no gaps or overlaps in entries.**

REPORTING GUIDELINES

This section introduces the data quality and funder-required reports for DHS LTHSSF projects. For information about reporting periods, due dates, and changes to requirements, refer to communications from funders.

COUNTING AND DATA QUALITY REPORTS

Refer to current guidance from your funder to determine if your agency needs to submit reports, and if so, which reports should be submitted.

Agencies should participate in the Quarterly Data Quality process to ensure that accurate information is being recorded and to address any data errors.

COUNTING

- SHP-51-SAG-279- LTH HPH Supplemental
- MIN-01-SAG-030 – MN Core Homeless Programs

DATA QUALITY

- MIN-01-DQR-251 – Quarterly Data Quality Monitoring

SPH-51-SAG-279-LTH HPH SUPPLEMENTAL

For detailed information about the LTH HPH Supplemental report, view the Report Guide.

Location in BusinessObjects:

Public Folders

minnesota_live_folder

SSA Report Gallery (Funder Reports) (Secure)

4. State Homeless Programs

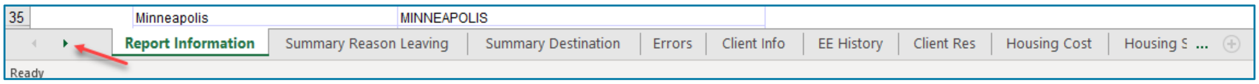
MN Housing LTH

Required Prompts:

- Provider(s): *Choose the provider(s) you want to include in the report*
- Select CoC Codes: *Leave blank*
- Reporting Group(s), if not running by provider: *Can be left blank if not using a Reporting Group*
- EDA Provider: *Leave blank except in rare cases (for example if ICA told you to use it)*
- Report Start Date: *First day of reporting period*
- Report End Date PLUS one day: *The last day of the report period +1 day*
- Enter effective date: *The last day of the report period +1 day*
- Beginning Date for 3 Year Summaries: *This should be defaulted correctly for submission, it should always be the start of a calendar year 3 years prior to your End Date*
- MHFA Data Export?: *Do not use*
- Hide All Detail Tables?: *Do not use this for submission, however, you can use this if you want to send the summary tables and graphs only*
- *Run for DHS LTHSSF?: Yes*

1. In **BusinessObjects**, follow the folder path for the report you are going to run.

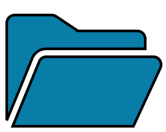
2. Select **Schedule Report**. When you schedule a report, it will save a copy of the report. If later you have questions about the report, Helpdesk staff can simply pull the report in question directly from your user account.
3. For **Report Format**, This report is designed to run in Excel, please do *not select PDF*.
4. For **Interval**, select Once.
5. For **Start** and **End Date** – auto-filled – no need to change.
6. This report has many tabs, in case you are unfamiliar with scrolling through tabs, please see below:



7. Review reports for accuracy and submit to Minnesota Housing.
   a. Consult the Report Guide for full explanations on errors and tabs
   b. Start with the Report Information tab: Confirm your prompts are correct and that you have the right provider(s)
   c. Check the Errors tab: This should be used in combination with the QDQ report to ensure you have corrected errors
   d. Review other tabs for accuracy, are you getting the numbers you would expect to see? Are your clients all pulling in? Any that should be exited?

MIN-01-SAG-030 – MN CORE HOMELESS PROGRAMS

Location in BusinessObjects:



Public Folders

minnesota_live_folder

SSA Report Gallery (Funder Reports) (Secure)

0. Program Evaluation

Required Prompts (prompts not listed below should be left blank):

- Select Provider(s): *Choose the provider(s) you want to include in your report*
- Select Reporting Group(s): *Can be left blank if not using a Reporting Group*
- Select Program Type Code: *Ensure your provider's program type code is included in the selection*
- EDA Provider: *Leave blank except in rare cases (for example if ICA told you to use it)*
- Enter Start Date: *The first day of the reporting period*
- Limit to Veterans ONLY?: *Select No*
- Enter Effective Date (PLUS 1 Day): *The last day of the report period +1 day*
- Enter End Date (PLUS 1 Day): *The last day of the report period +1 day*
- Include Income?: *Select Yes*

Data Quality Instructions: The Core report is best run in Excel to easily navigate sections by tabs. Scroll through to the **Income Detail** tab to look at whether totals are accurate for clients.